

Impact

OUTCOMES

by engaging parents as essential members of the care team.



Our state-of-the-art CameraSystem delivers live-streaming video to families anytime, anywhere, on any device. Care teams can easily share one-way updates with real-time text, photos, and videos—reducing parental stress, supporting bonding, and improving staff workflow efficiency in the NICU or pediatric unit.



All in One App!



Pump Session Tracking Increase milk volume by allowing parents to view their baby during pumping sessions while effortlessly logging time, date and volume

One-way Messaging HIPAA-compliant text, photo and video messaging

Language Translation App translated into 70+ languages, powered by HIPAA-compliant Amazon Translate

Flexible Viewing Available through any browser; free Apps available for any device

SCAN TO
SCHEDULE A
DEMONSTRATION
OF OUR
CAMERASYSTEM



What Makes Us Unique



Single Sign-On

ability for staff to log in with their facility domain, ID, and password



Free Spare Camera(s)

based on camera deployment to minimize downtime



Bed Management

integration with hospital EHR to automate camera management process



Mounting Consultation

determine optimal mounting options for each unit



Account Management

parents create and manage additional family members' accounts without sharing personal information



Donor Recognition

support initial and ongoing fundraising efforts and donor recognition

Scan the QR code to review additional features



Support

Keeping your system running is our top priority.



Unparalleled Response Times

We strive to respond to every service request within 24 hours. **Our actual average response time is 1.7 hours!**



Timely Ticket Completion

Our goal is to close tickets within 72 hours. **Our actual average time to close a ticket is 12.3 hours!**



Clinical Support

Our clinical team is available to answer questions and provide 'best practice' suggestions. We offer ongoing training to ensure your team maximizes your investment.



Hardware Support & Repair

Minimizing downtime is our goal. We provide spare cameras to keep on-site if a camera needs immediate repair or replacement and offer an Extended Warranty to protect your investment.



24/7 Family Support

Our US-based phone team relieves you of the burden of troubleshooting issues. The App has a self-service Password Reset option and a library of FAQs to address most issues.



Network & Technical Support

Remote status monitoring allows our US-based support team to monitor your system proactively to identify & resolve any issues that may arise.

Choose an Industry Leader

300+

Hospital partners around the world

~10K

Cameras Installed

30M+

Camera Views

116K+

Messages Sent

100+

Hospitals Converted to AngelEye